# **OUTMEMPHIS 2021 RECAP**



OUTMemphis forges a supportive community, where LGBTQ+ people in the Mid-South are healthy, joyful, and fully realized.

When compared to our peers elsewhere in the nation, LGBTQ+ people in Memphis and the South face greater struggles to exist and thrive.

Over our 32 years, OUTMemphis has grown from a heartfelt and vital grassroots community organization into a strong institution equipped to pursue ambitious and innovative solutions to our biggest challenges.





# 2021 began with unknowns: Like all of you, this year, we learned to cope with change.

Would the launch of the vaccine be successful? What kind of programs would we be able to do? Would the state legislation pass new discriminatory laws against trans youth and adults? By the fall, the Delta surge had reversed the summer's reliefs and reopening, leading to even more questions.

For me, 2021 was about understanding who we are in the face of "unknowns." In June, we opened our new Youth Emergency Center, a big step forward and a meaningful community effort. In September, we unveiled our new **Strategic Plan**, which I am particularly excited to share with you. The plan is a 3-year roadmap to a stronger Center and a stronger community. The Plan guides us by asking many questions: How can we serve more people in more ways? How can we invest and reinvest in those historically served less? How can we define and redefine leadership?

As the year comes to an end, the future of COVID-19 is still a question mark. As we navigated this last year, here are some of the answers we found along the way, with the support of the community: The Youth Emergency Center shows us that WE ARE HERE. It's an innovative facility and a "home" for a changing future. The Strategic Plan is a promise that WE WILL BE HERE, no matter what there is to come. We will stick it through, because we made that commitment, to you and to ourselves.

your

Molly Rose Quinn
Executive Director

#### THE STAFF

Molly Rose Quinn
Executive Director

Stephanie Reyes
Deputy Director

**Stephanie Bell**Director of the Metamorphosis Project

Becky Hall
Director of Finance & Operations

Neal Holmes
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Jessie Claudio
Senior Manager for Health Services

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**Shira Grant**Development & Communications
Manager

Kiya Black Metamorphosis Project Case Manager

Raven Cohen
Metamorphosis Project Case Manager

Natalie Richmond
Peer Advocate

Kab Browley
Communications Coordinator

**Anu lyer** Volunteer Coordinator

#### THE BOARD

Casey Bryant, Chair

Aimee Lewis, Vice Chair

Maria del Socorro Hubbard, Secretary

Jamie Moore, Treasurer

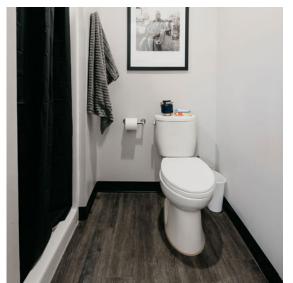
**Lacretia Carroll** 

**Jeff Rhodin** 

**Erin Swinney** 

Joy Toney







# In June, we opened our Youth Emergency Center, the first of its kind in the region.

The brand new facility includes drop-in services like laundry, meals, and one-on-one support from staff. The dorms include independent bedrooms and bathrooms, for up to 30 days, after which youth can move into our 1-2 year program off-site. After years of preparation and hard work, it's finally open!

Made possible by donated efforts from LLW Architects, TJ Builds, the Kennedy View Garden Club, TN Federation of Garden Clubs, the Yard, Ikea, and our hundreds of donors and volunteers since 2017.









#### **HEALTH & WELLNESS**

129	individuals	received	HIV	testing

in-home HIV tests provided

individuals participated in PrEP/
PEP navigation and education

individuals state certified to become an HIV counselor through our I Know Trainings

attended our virtual support group for trans and gender nonconforming adults, Virtual-T

9 individuals who tested positive for HIV who were linked to care



## **COMMUNITY & CULTURE**

individuals attended one of our LGBTQ+101 trainings

individuals attended one of our Trans
Inclusive Spaces trainings

LGBTQ+ seniors attended a Seniors OUT for Coffee program

individuals attended a Meristem Book
Club program

recipients of OUTLast financial assistance and name change services



### **YOUTH & FAMILIES**

121 LGBTQ+ youth participants enrolled in The Metamorphosis Project

LGBTQ+ youth received emergency shelter

LGBTQ+ individuals housed through our 1-2 year housing program

128 LGBTQ+ youth visited our Drop-in Center to receive needed supplies

case management sessions held with our Metamorphosis Project Participants

O5 LGBTQ+ youth ages 13-24 attended one of our youth virtual support groups





#### THE VOICES OF OUTMEMPHIS



# OUTMemphis is a place where we are one.

#### **SURVEY RESPONDENT**



Living your truth can be scary and OUTMemphis is a place where you're given the tools to defeat that fear.

**DESTINEY, PARTICIPANT** 

Memphis is already so different than it was when I was growing up, and it means a lot to me that I can do something to help with the work OUTMemphis is doing for the LGBTQ+ community here.

ABBY, VOLUNTEER

You might as well charge head first into things. Your gut rarely gets it wrong.

ERIKA, PARTICIPANT

I chose to work at OUTMemphis because we continue to challenge ourselves to ensure that we meet the needs of the LGBTQIA+ community.

NEAL, STAFF

#### Special Thanks To:

Photographs by Lucy Garrett, Design by Katie Cooper and MadameFraankie for the Kresge Foundation

#### OUTMEMPHIS STRATEGIC PLAN 2021 - 2024

# Our second biggest 2021 project was the completion of OUTMemphis' first complete Strategic Plan.

The plan was created with input from OUTMemphis program participants, employees, board members, and other members of the LGBTQ+ community. 130 individuals contributed to a community-wide survey, and additional information gathering came from external consultants and LGBTQ+ centers in Los Angeles and Chicago.



#### GOAL 1

### Strengthening the Center

The LGBTQ+ community is stronger through OUTMemphis' constellation of safe and joyful places, including a new center that serves the whole person with doors wide open to all.

#### GOAL 2

# Partnering with Our Community

OUTMemphis co-creates, responds to, and advocates alongside program participants, volunteers, and other community members.

#### GOAL 3

# **Serving Our Community**

Programs are stabilized, elevated, and expanded.

#### GOAL 4

# **Developing Our Leaders**

Our staff, board, and other community members are fully equipped, empowered, invigorated, and mobilized as a team.

#### GOAL 5

# Resourcing our mission

The community values OUTMemphis' purpose and contributions by resourcing the organization to meet the mission.



OUTMEMPHIS COMMUNITY CENTER 892 Cooper Street



YOUTH EMERGENCY CENTER 2055 Southern Avenue



ADMIN & DONATION CENTER 832 Virginia Run Cove

#### WAYS TO GIVE

## Become a Sustaining Donor

Invest in all our programs through a monthly donation.

# **Donate to the Metamorphosis Project**

Help our young adults find stability.

#### Donate to the OUTLast Fund

Help provide food, rent, and utilities for LGBTQ+ adults.

## Get started at OUTMemphis.org.

#### **OUR ORGANIZATIONAL VALUES**

- 1. We show leadership for the LGBTQ+ Community.
- 2. We work together and understand our purpose.
- 3. We hold a standard of integrity and humility.
- 4. We pursue equity, inclusion, and access as we serve others.
- 5. We take responsibility for our legacy and strive for a better future.
- 6. We recover from our mistakes.
- 7. We welcome newcomers.
- 8. We celebrate with pride.



THE LGBTQ+ CENTER FOR THE MID-SOUTH
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